



FOR YOUTH DEVELOPMENT  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

YMCA Childcare Resource Service is here to help you find quality child care. As the child care resource and referral agency for San Diego County, we are proud to offer a free child care referral service to families. We hope the referrals we provided will help you find the best care for your child. Our child care referral service is funded by the California Department of Education, Child Development Division.

Childcare Resource Service seeks to promote and develop quality care for children but does not make recommendations regarding individual providers. Child care centers and family child care homes are licensed and inspected by the California Department of Social Services, Community Care Licensing Division. Every month we receive updates of active, licensed child care programs. We strongly recommend that you call the local **Community Care Licensing** office at **619-767-2200** to schedule an appointment to review the licensing history and substantiated complaints of the child care providers you are considering before placing your child in care.

*Choosing Quality Child Care* and other brochures can be found on our web site. Please take time to review the materials to prepare you to interview, observe and select the right caregiver for your child. It is one of the most important decisions you will make. If you have questions or need more referrals contact the **child care referral line** at **1-800-481-2151** or **e-mail myreferral@ymcacrs.org**. You can also make an appointment to visit our Resource Library of books, videos and print materials on how children grow and develop and other parenting topics.

At the Y, we are committed to supporting families in their search for quality, affordable, convenient child care options based on the individual needs of the child and family. If you feel you did not receive quality customer service or have concerns about the quality or safety of a child care program, please call the child care referral line at **1-800-481-2151** to speak to the R&R Department manager. Confidentiality of families and children is maintained at all times. Help us evaluate and improve our service by completing the online Parent Survey.

**YMCA Childcare Resource Service**

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